

Important notice to Chinese passengers traveling back to China

Dear passengers,

According to the regulations from General Administration of Civil Aviation of China & General Administration of Customs of the PRC, Chinese passengers are required to provide necessary information via wechat applet, including but not limited to personal information, health status, recent travel record, before traveling back to China from Italy, the US, Canada, Belgium and other 22 countries, in order to further contain the spread of COVID-19. Please make sure to scan the QR code attached to fill out all the information as requested and keep attention to the official notice from local Chinese Consulate, if you are planning to fly back from those mentioned countries and regions.

Hainan Airlines will check your health verification results at the boarding time. Chinese passenger who fails to afford relevant information, or attempts to give fake contents, will be refused to board our flights, and shall take all the corresponding legal responsibilities that may occur; In addition, voluntary change and refund policies will be applied if rebooking or cancellation is required. Should you have further inquiries, please contact the Ministry of Foreign Affairs Global Consular Protection and Service Emergency hotline at 86-10-12308 for help.

Countries involved: Italy, United States, Spain, Germany, Iran, France, Korea, Switzerland, United Kingdom, Netherlands, Austria, Belgium, Norway, Portugal, Sweden, Australia, Brazil, Turkey, Malaysia, Denmark, Canada, Israel, Czech, Ireland, Philippines, Thailand.

QR code for International Health Control Mini Applet



Hainan Airlines Holding Co., Ltd.